

nursing home

Based on Helpful Contacts - Agency List By Topic

State Abbreviation	State	Topic Name
CA	California	Quality of Care/Complaints
CO	Colorado	Quality of Care/Complaints
CT	Connecticut	Quality of Care/Complaints
DC	Washington D.C.	Quality of Care/Complaints
DE	Delaware	Quality of Care/Complaints
FL	Florida	Quality of Care/Complaints
GA	Georgia	Quality of Care/Complaints
AS	American Samoa	Quality of Care/Complaints
GU	Guam	Quality of Care/Complaints
HI	Hawaii	Quality of Care/Complaints
MP	Northern Mariana Islands	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

Question	Organization Name
Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency
Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency
Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency
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nursing home

Based on Helpful Contacts - Agency List By Topic

Agency Name	Local Phone
Department of Health Services of California - Licensing and Certification Program	(916) 552-8700
Colorado Department of Public Health and Environment	(303) 692-2800
Department of Public Health of Connecticut - Division of Health Systems Regulation	(860) 509-7400
Dept of Health of Washington, D.C. - Health Regulation Admin, Health Care Facilities Division	(202) 724-8800
Health and Social Services of Delaware - Division of Long Term Care and Resident Protection	(302) 577-6661
Agency for Health Care Administration of Florida	
Department of Human Resources of Georgia - Office of Regulatory Services	(404) 657-5700
Hawaii Department of Health	(808) 692-7420
Hawaii Department of Health	(808) 692-7420
Hawaii Department of Health	(808) 692-7420
Hawaii Department of Health	(808) 692-7420

nursing home

Based on Helpful Contacts - Agency List By Topic

Local Phone Extension	Local Phone Notes
	202-442-5833 for complaints

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Based on Helpful Contacts - Agency List By Topic

Local TDD	Local TDD Extension
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Based on Helpful Contacts - Agency List By Topic

Tollfree Phone	Tollfree Extension
(800) 236-9747	
(877) 453-0012	
(888) 419-3456	
(800) 878-6442	

nursing home

Based on Helpful Contacts - Agency List By Topic

Tollfree Instate?	Tollfree Phone Notes
<input type="checkbox"/>	
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nursing home

Based on Helpful Contacts - Agency List By Topic

Tollfree TDD	Tollfree TDD Extension
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Based on Helpful Contacts - Agency List By Topic

Spanish Phone	Spanish Phone Extension	E-mail Address
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webmaster.dph@ct.gov

robert.smith@dhssdlcrt.gov

infoctr@fdhc.state.fl.us

(404) 656-6395

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Based on Helpful Contacts - Agency List By Topic

Web Address

<http://www.cdph.ca.gov>

<http://www.healthfacilities.info>

<http://www.ct.gov/dph>

<http://www.dchealth.dc.gov>

<http://www.dhss.delaware.gov/dhss/dltcrp/>

<http://www.ahca.myflorida.com>

<http://www.ors.dhr.georgia.gov>

<http://www.hawaii.gov/health>

<http://www.hawaii.gov/health>

<http://www.hawaii.gov/health>

<http://www.hawaii.gov/health>

nursing home

Based on Helpful Contacts - Agency List By Topic

IA	Iowa	Quality of Care/Complaints
ID	Idaho	Quality of Care/Complaints
IL	Illinois	Quality of Care/Complaints
IN	Indiana	Quality of Care/Complaints
KS	Kansas	Quality of Care/Complaints
KY	Kentucky	Quality of Care/Complaints
LA	Louisiana	Quality of Care/Complaints
MA	Massachusetts	Quality of Care/Complaints
MD	Maryland	Quality of Care/Complaints
ME	Maine	Quality of Care/Complaints
MI	Michigan	Quality of Care/Complaints
MN	Minnesota	Quality of Care/Complaints
MO	Missouri	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency
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nursing home

Based on Helpful Contacts - Agency List By Topic

Department of Inspections and Appeals of Iowa - Health Facilities Division	(515) 281-4115
Idaho Department of Health and Welfare	(208) 334-6626
Illinois Department of Public Health	(217) 785-0321
Department of Health of Indiana - Long Term Care Division	(317) 233-7442
Kansas Department on Aging	(785) 296-4986
Office of Inspector General of Kentucky	(502) 564-7963
Department of Health and Hospitals of Louisiana - Health Standards Section	(225) 342-0138
Massachusetts Department of Public Health	(617) 753-8000
Maryland Department of Health and Mental Hygiene	(410) 402-8201
Department of Health and Human Services of Maine	(207) 287-9300
Michigan Department of Community Health	(517) 241-4712
Health Facility Complaints and Provider Compliance Division of Minnesota	(651) 201-4201
Elder Abuse and Neglect Hotline of Missouri	(573) 751-4842

nursing home

Based on Helpful Contacts - Agency List By Topic

nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

(877) 686-0027

(800) 252-4343

(800) 246-8909

(800) 842-0078

(888) 810-1819

(800) 462-5540

(877) 402-8219

(800) 791-4080

(800) 882-6006

(800) 369-7994

(800) 392-0210

nursing home

Based on Helpful Contacts - Agency List By Topic

<input type="checkbox"/>	Complaint Hotline
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Based on Helpful Contacts - Agency List By Topic

nursing home

Based on Helpful Contacts - Agency List By Topic

webmaster@dia.state.ia.us

(800) 874-9426

fsb@dhw.idaho.gov

(317) 234-3192

mail@aging.state.ks.us

anne.flanagan@maine.gov

ohfc-complaints@health.state.mn.us

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Based on Helpful Contacts - Agency List By Topic

<http://www.dia.iowa.gov>

<http://www.facilitystandards.idaho.gov>

<http://www.idph.state.il.us>

<http://www.statehealth.IN.gov>

<http://www.agingkansas.org>

<http://www.chfs.ky.gov/os/oig.htm>

<http://www.dhh.louisiana.gov>

<http://www.mass.gov/dph/dhcq>

<http://www.dhmf.state.md.us>

<http://www.maine.gov/dhhs/dlrs/>

<http://www.michigan.gov/bhs>

<http://www.health.state.mn.us>

<http://www.dhss.mo.gov/>

nursing home

Based on Helpful Contacts - Agency List By Topic

MS	Mississippi	Quality of Care/Complaints
MT	Montana	Quality of Care/Complaints
NC	North Carolina	Quality of Care/Complaints
ND	North Dakota	Quality of Care/Complaints
NE	Nebraska	Quality of Care/Complaints
NH	New Hampshire	Quality of Care/Complaints
NJ	New Jersey	Quality of Care/Complaints
NM	New Mexico	Quality of Care/Complaints
NV	Nevada	Quality of Care/Complaints
OH	Ohio	Quality of Care/Complaints
OK	Oklahoma	Quality of Care/Complaints
OR	Oregon	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

or quality of care inside a nursing home.

Where to submit a complaint about the quality of life or quality of care inside a nursing home. Nursing Home State Survey Agency

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nursing home

Based on Helpful Contacts - Agency List By Topic

Mississippi Department of Health	(601) 576-7400
Department of Health and Human Services of Montana - Quality Assurance, Certification Bureau	(406) 444-2099
Division of Health Service Regulation-Nursing Home Licensure and Certification	(919) 855-4500
North Dakota Department of Health	(701) 328-2352
Health and Human Services of Nebraska - Regulation and Licensure Credentialing Division	(402) 471-3324
Health Facility Administration of New Hampshire	(603) 271-4592
State Health Insurance Assistance Program (SHIP)	(609) 633-8991
Department of Health of New Mexico - Bureau of Health Facility Licensing and Certification	(505) 476-9025
State Health Division of Nevada	(775) 687-4475
Bureau of Long Term Care of Ohio - Quality Assurance	(614) 995-7466
Oklahoma State Department of Health	(405) 271-6868
Seniors and People with Disability	(503) 945-5811

nursing home

Based on Helpful Contacts - Agency List By Topic

nursing home

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nursing home

Based on Helpful Contacts - Agency List By Topic

(866) 458-4948

(800) 624-3004

(800) 852-3345

(800) 792-9770

(800) 752-8649

(800) 225-3414

(800) 342-0553

(800) 747-8419

(800) 232-3020

nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

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nursing home

Based on Helpful Contacts - Agency List By Topic

web@healthyms.com

pgraham@blc.state.nv.us

medicalfacilities@health.ok.gov

nursing home

Based on Helpful Contacts - Agency List By Topic

<http://www.msdh.state.ms.us>

<http://www.dphhs.mt.gov>

<http://facility-services.state.nc.us>

<http://www.nd.health.gov>

[http://www.dhhs.ne.gov/crl/crlindex.
htm](http://www.dhhs.ne.gov/crl/crlindex.htm)

<http://www.dhhs.nh.gov>

<http://www.state.nj.us/health>

<http://www.dhi.health.state.nm.us>

<http://www.health.nv.gov>

<http://www.odh.ohio.gov>

<http://www.ok.gov/health/>

<http://www.oregon.gov/dhs>

nursing home

Based on Helpful Contacts - Agency List By Topic

PA	Pennsylvania	Quality of Care/Complaints
PR	Puerto Rico	Quality of Care/Complaints
RI	Rhode Island	Quality of Care/Complaints
SC	South Carolina	Quality of Care/Complaints
SD	South Dakota	Quality of Care/Complaints
TN	Tennessee	Quality of Care/Complaints
TX	Texas	Quality of Care/Complaints
UT	Utah	Quality of Care/Complaints
UT	Utah	Quality of Care/Complaints
VA	Virginia	Quality of Care/Complaints
VI	Virgin Islands	Quality of Care/Complaints
VT	Vermont	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

Where to submit a complaint about the quality of life or quality of care inside a nursing home. Nursing Home State Survey Agency

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Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families. Ombudsman

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nursing home

Based on Helpful Contacts - Agency List By Topic

Pennsylvania Department of Health (717) 787-1816

Department of Family Services and Children of Puerto Rico (787) 250-0453

Rhode Island Department of Health (401) 222-2566

Department of Health and Environmental Control of South Carolina - Bureau of Certification (803) 545-4205

South Dakota Department of Health (605) 773-3356

Tennessee Department of Health (615) 741-7221

Department of Aging and Disability Services (512) 438-2633

Senior Health Insurance Information Program (SHIP) (801) 538-3910

Dept of Health of Utah - Bureau of Medicare/Medicaid Program-Certification and Resident Assessment (801) 538-6158

Department of Health of Virginia - Center for Quality Health Care Services and Consumer Protection (804) 367-2100

Medicare Office of Virgin Islands (340) 714-4354

Department of Aging and Independent living (802) 241-2345

nursing home

Based on Helpful Contacts - Agency List By Topic

nursing home

Based on Helpful Contacts - Agency List By Topic

nursing home

Based on Helpful Contacts - Agency List By Topic

(800) 254-5164

(800) 922-6735

(800) 778-4504

(800) 458-9858

(877) 424-4640

(800) 662-4157

(800) 955-1819

(800) 564-1612

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Based on Helpful Contacts - Agency List By Topic



Complaint hotline



Complaint Hotline



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Based on Helpful Contacts - Agency List By Topic

website.doh@health.ri.gov

pricekm@dhec.sc.gov

(800) 752-6096

tn.health@state.tn.us

mail@dads.state.tx.us

DAAS@utah.gov

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Based on Helpful Contacts - Agency List By Topic

<http://www.health.state.pa.us>

<http://www.health.ri.gov>

<http://www.scdhec.gov>

<http://www.doh.sd.gov>

<http://www.state.tn.us/health>

<http://dads.state.tx.us>

http://www.hsdaas.utah.gov/insurance_programs.htm

<http://www.health.utah.gov/hflcra>

<http://www.vdh.virginia.gov>

<http://www.ltg.gov.vi>

<http://www.dail.vermont.gov>

nursing home

Based on Helpful Contacts - Agency List By Topic

WA	Washington	Quality of Care/Complaints
WI	Wisconsin	Quality of Care/Complaints
WV	West Virginia	Quality of Care/Complaints
WY	Wyoming	Quality of Care/Complaints
NY	New York	Quality of Care/Complaints
AK	Alaska	Quality of Care/Complaints
AL	Alabama	Quality of Care/Complaints
AR	Arkansas	Quality of Care/Complaints
AZ	Arizona	Quality of Care/Complaints
CA	California	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency
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Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
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Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
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Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
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Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
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nursing home

Based on Helpful Contacts - Agency List By Topic

Dept of Social and Health Services of Washington-Aging and Adult Services Admin-Residential Care	(360) 725-2300
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Dept of Health and Family Services of WI-Division of Supportive Living-Bureau of Quality Assurance	(608) 266-8481
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Dept of Health and Human Resources of West Virginia-Office of Health Facility Licensure and Cert	(304) 558-0050
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Office of Health Quality of Wyoming	(307) 777-7123
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New York State Department of Health	(518) 408-1162
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Long Term Care Ombudsman of Alaska	(907) 334-4480
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State Health Insurance Assistance Program (SHIP)	(334) 242-5743
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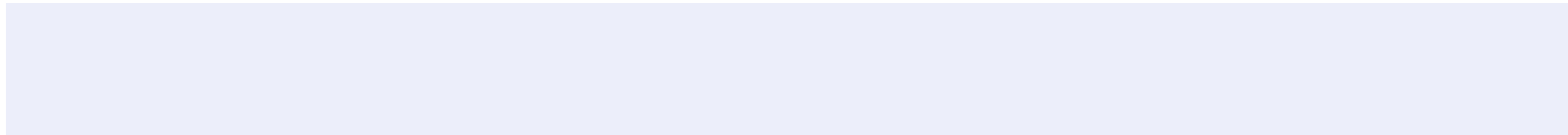
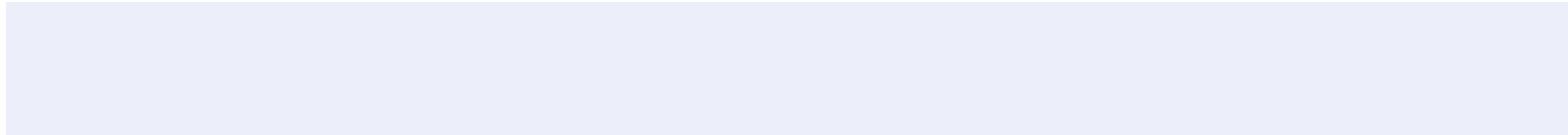
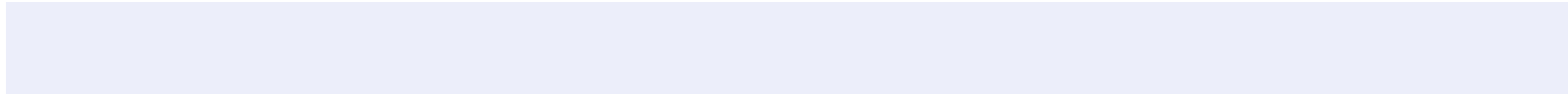
Department of Human Services on Aging of Arkansas - Division of Aging and Adult Services	(501) 682-2441
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Aging and Adult Administration of Arizona	(602) 542-4446
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Long Term Care Ombudsman of California	(916) 419-7510
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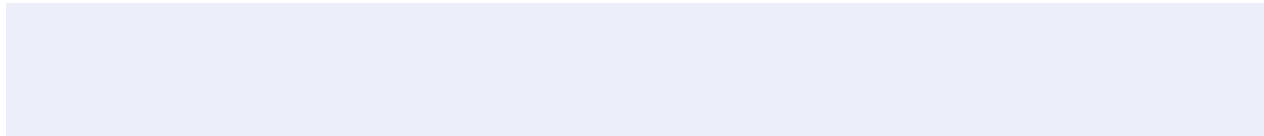
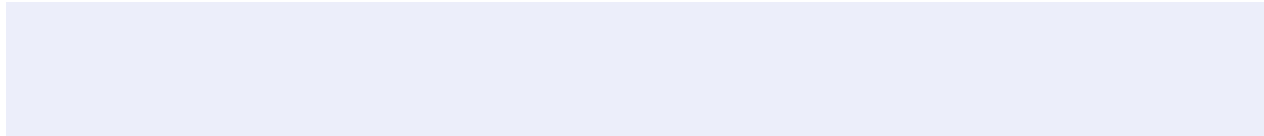
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

(800) 562-6078

(800) 642-6552

(800) 442-2888

(800) 548-1367

(888) 201-4563

(800) 730-6393

(800) 243-5463

(800) 432-4040

(800) 231-4024

nursing home

Based on Helpful Contacts - Agency List By Topic

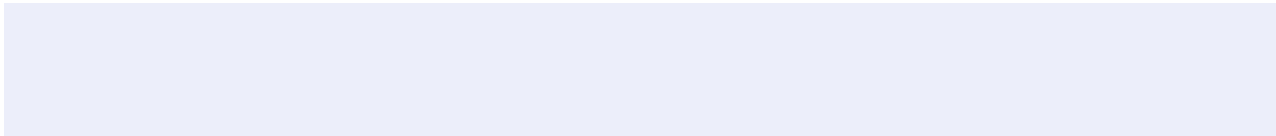
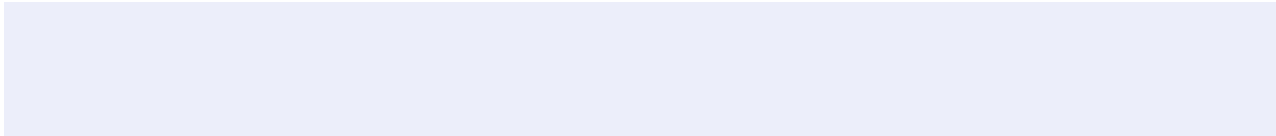


800-422-3263



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

tschmi@missc.state.wy.us

ageline@adss.alabama.gov

connie.parker@arkansas.gov

(602) 264-4357

VOJJ0461@de.state.az.us

stateomb@aging.ca.gov

nursing home

Based on Helpful Contacts - Agency List By Topic

<http://www.adsa.dshs.wa.gov>

<http://www.dhfs.state.wi.us>

<http://www.wvdhhr.org/ohflac>

<http://wdh.state.wy.us/ohls>

<http://www.health.state.ny.us>

<http://www.akoltco.org>

<http://www.alabamaageline.gov>

<http://www.arkansas.gov/dhs/aging>

<http://www.azdes.gov/aaa>

<http://www.aging.ca.gov>

nursing home

Based on Helpful Contacts - Agency List By Topic

CO	Colorado	Quality of Care/Complaints
CT	Connecticut	Quality of Care/Complaints
DC	Washington D.C.	Quality of Care/Complaints
DE	Delaware	Quality of Care/Complaints
FL	Florida	Quality of Care/Complaints
GA	Georgia	Quality of Care/Complaints
AS	American Samoa	Quality of Care/Complaints
GU	Guam	Quality of Care/Complaints
HI	Hawaii	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
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nursing home

Based on Helpful Contacts - Agency List By Topic

Legal Center for People with Disabilities and Older People of Colorado	(303) 722-0300
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Long Term Care Ombudsman of Connecticut	(860) 424-5200
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AARP	(202) 434-2140
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Division of Services for Aging and Adults with Physical Disabilities of Delaware	(302) 255-9390
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Long Term Care Ombudsman of Florida	(850) 414-2323
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Division of Aging/Ombudsman of Georgia	(404) 463-8383
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Department On Aging of AS, GU, HI, and MP	(808) 586-0100
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Department On Aging of AS, GU, HI, and MP	(808) 586-0100
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Department On Aging of AS, GU, HI, and MP	(808) 586-0100
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nursing home

Based on Helpful Contacts - Agency List By Topic

(808) 586-7268 Hawaii only

(808) 586-7268 Hawaii only

(808) 586-7268 Hawaii only

nursing home

Based on Helpful Contacts - Agency List By Topic

(303) 722-3619

nursing home

Based on Helpful Contacts - Agency List By Topic

(800) 288-1376

(866) 388-1888

(800) 223-9074

(888) 831-0404

(888) 454-5826

(888) 875-9229

(888) 875-9229

(888) 875-9229

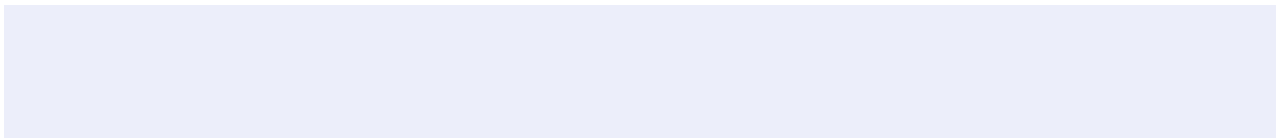
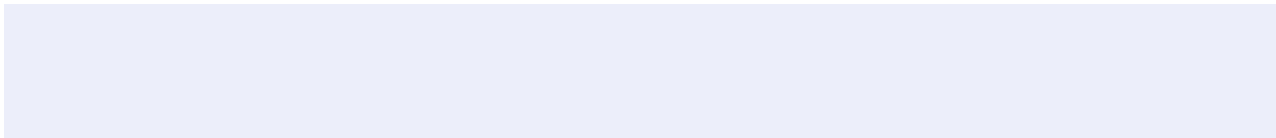
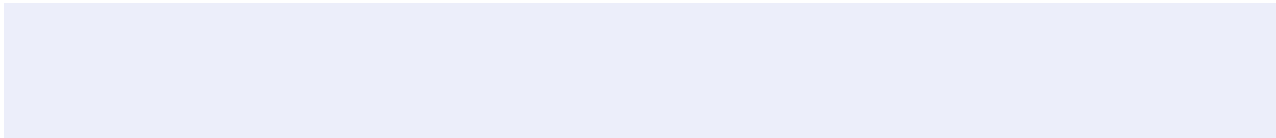
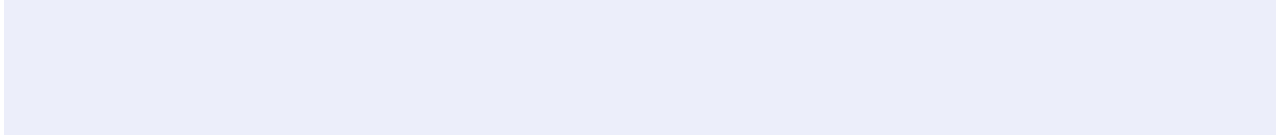
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

tlcmail@thelegalcenter.org

victor.oriya@state.de.us

eoahawaii@doh.hawaii.gov

eoahawaii@doh.hawaii.gov

eoahawaii@doh.hawaii.gov

nursing home

Based on Helpful Contacts - Agency List By Topic

<http://www.thelegalcenter.org>

<http://www.ltcop.state.ct.us>

<http://www.aarp.org>

<http://www.dhss.delaware.gov/dhss/dsaapd>

<http://www.ombudsman.myflorida.com>

<http://www.georgiaombudsman.org/>

<http://hawaii.gov/health/eoa>

<http://hawaii.gov/health/eoa>

<http://hawaii.gov/health/eoa>

nursing home

Based on Helpful Contacts - Agency List By Topic

MP	Northern Mariana Islands	Quality of Care/Complaints
IA	Iowa	Quality of Care/Complaints
ID	Idaho	Quality of Care/Complaints
IL	Illinois	Quality of Care/Complaints
IN	Indiana	Quality of Care/Complaints
KS	Kansas	Quality of Care/Complaints
KY	Kentucky	Quality of Care/Complaints
LA	Louisiana	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

resolving problems between nursing homes and residents or their families.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

Ombudsman

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.

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Ombudsman

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Ombudsman

nursing home

Based on Helpful Contacts - Agency List By Topic

Department On Aging of AS, GU, HI, and MP	(808) 586-0100
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Department of Elder Affairs of Iowa	(515) 725-3333
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Commission On Aging of Idaho	(208) 334-3833
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Department of Aging of Illinois	(217) 524-6911
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Division of Aging	(317) 232-7134
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Long Term Care Ombudsman of Kansas	(785) 296-3017
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Office of Aging Services of Kentucky	(502) 564-6930
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Long Term Care Ombudsman of Louisiana	(225) 342-7100
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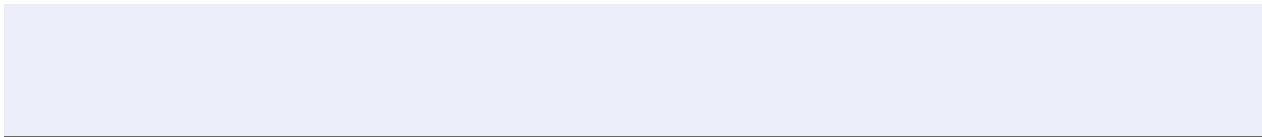
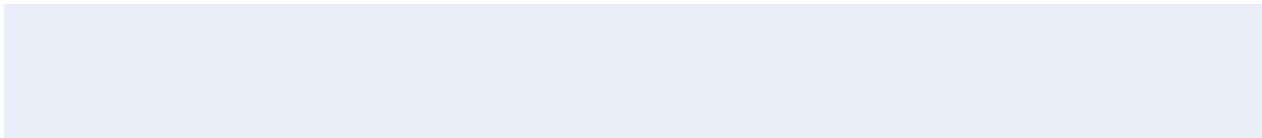
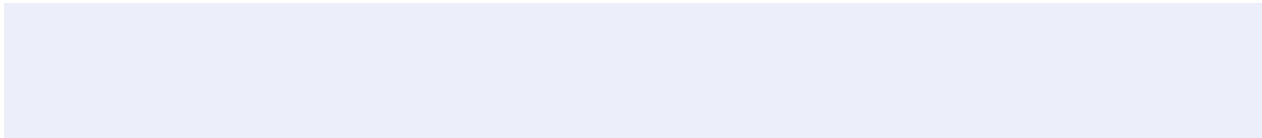
nursing home

Based on Helpful Contacts - Agency List By Topic

(808) 586-7268 Hawaii only

nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

(888) 875-9229

(800) 532-3213

(877) 471-2777

(800) 252-8966

(800) 622-4484

(877) 662-8362

(800) 372-2991

(866) 632-0922

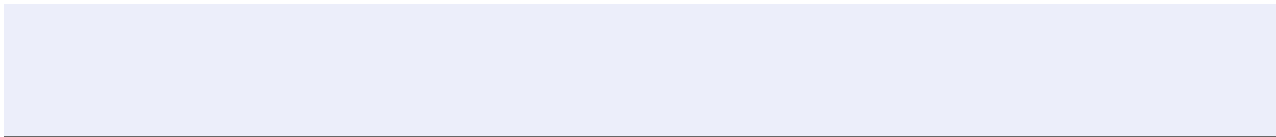
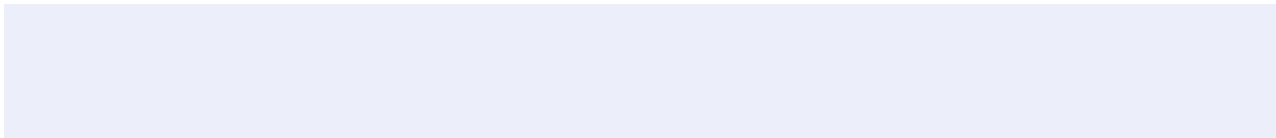
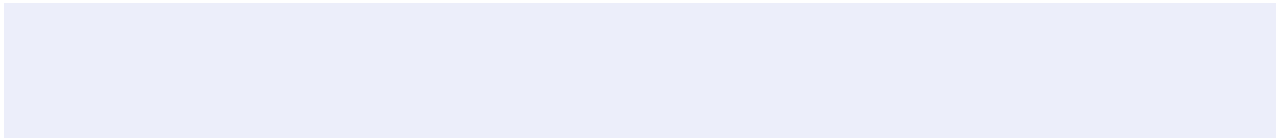
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

eoahawaii@doh.hawaii.gov

jeanne.yordi@iowa.gov

senglesby@aging.idaho.gov

(800) 252-8966

ilsenior@aging.state.il.us

ltco@da.ks.gov

elderlyaffairs@goea.la.gov

nursing home

Based on Helpful Contacts - Agency List By Topic

<http://hawaii.gov/health/eoa>

<http://www.state.ia.us/elderaffairs>

<http://www.idahoaging.com>

<http://www.state.il.us/aging/>

<http://www.in.gov/fssa/da>

<http://kansasombudsman.ks.gov>

<http://chfs.ky.gov/dail/kltcop.htm>

<http://goea.louisiana.gov>

nursing home

Based on Helpful Contacts - Agency List By Topic

MA	Massachusetts	Quality of Care/Complaints
MD	Maryland	Quality of Care/Complaints
ME	Maine	Quality of Care/Complaints
MI	Michigan	Quality of Care/Complaints
MN	Minnesota	Quality of Care/Complaints
MO	Missouri	Quality of Care/Complaints
MS	Mississippi	Quality of Care/Complaints
MT	Montana	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

residents or their families.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
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Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
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nursing home

Based on Helpful Contacts - Agency List By Topic

Executive Office of Elder Affairs of Massachusetts	(617) 727-7750
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Senior Health Insurance Assistance Program (SHIP)	(410) 767-1100
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Long Term Care Ombudsman of Maine	(207) 621-1079
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Elder Law of Michigan, Inc	(517) 335-1560
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Office of Ombudsman for Long Term Care	(651) 431-2555
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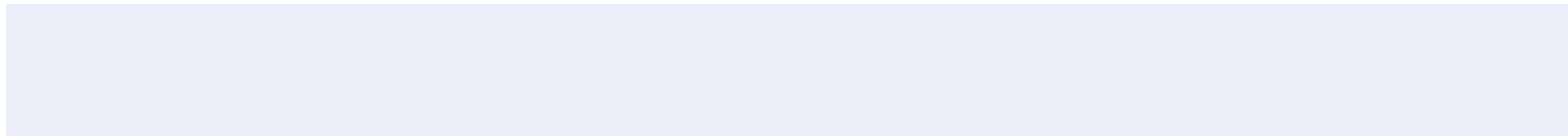
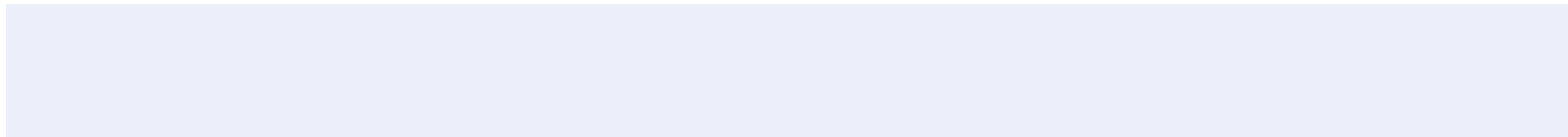
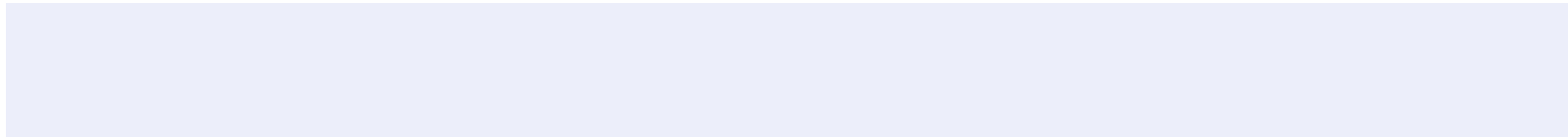
Long Term Care Ombudsman of Missouri	(573) 526-0727
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MS State Health Insurance Assistance Program (SHIP)	(601) 359-4929
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Montana Department of Public Health & Human Services- Division of Child and Adult Health Resources	(406) 444-4077
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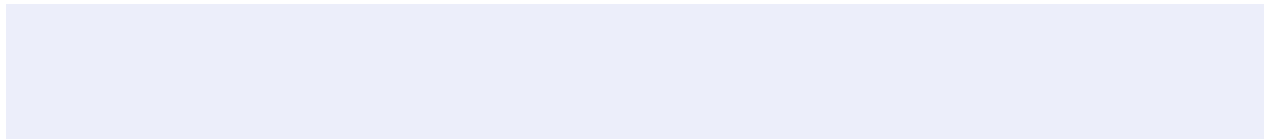
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

(800) 243-4636

(800) 243-3425

(800) 499-0229

(866) 485-9393

(800) 657-3591

(800) 309-3282

(800) 948-3090

(800) 332-2272

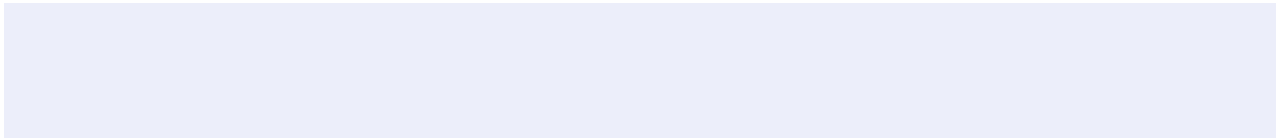
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

mltcop@maineombudsman.org

ltcombudsman@dhss.mo.gov

carolyn.sampson@mdhs.ms.gov

kmoorse@mt.gov

nursing home

Based on Helpful Contacts - Agency List By Topic

<http://www.800ageinfo.com>

<http://www.mdoa.state.md.us>

<http://www.maineombudsman.org>

<http://www.michigan.gov/miseniors>

<http://www.mnaging.org>

<http://www.dhss.mo.gov/Ombudsman/>

http://www.mdhs.state.ms.us/aas_info.html#MICAP

<http://www.dphhs.mt.gov/sltc>

nursing home

Based on Helpful Contacts - Agency List By Topic

NC	North Carolina	Quality of Care/Complaints
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ND	North Dakota	Quality of Care/Complaints
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NE	Nebraska	Quality of Care/Complaints
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NH	New Hampshire	Quality of Care/Complaints
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NJ	New Jersey	Quality of Care/Complaints
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NM	New Mexico	Quality of Care/Complaints
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NV	Nevada	Quality of Care/Complaints
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NY	New York	Quality of Care/Complaints
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OH	Ohio	Quality of Care/Complaints
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nursing home

Based on Helpful Contacts - Agency List By Topic

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families. Ombudsman

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nursing home

Based on Helpful Contacts - Agency List By Topic

Division of Aging and Adult Services	(919) 733-8395
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Aging Services Division of North Dakota	(701) 328-4601
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Dept of Health and Human Services of Nebraska - Division of Aging and Disabilities Services	(402) 471-2307
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Long Term Care Ombudsman of New Hampshire	(603) 271-4375
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Long Term Care Ombudsman of New Jersey	(609) 943-4023
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Benefits Counseling Program	(505) 476-4799
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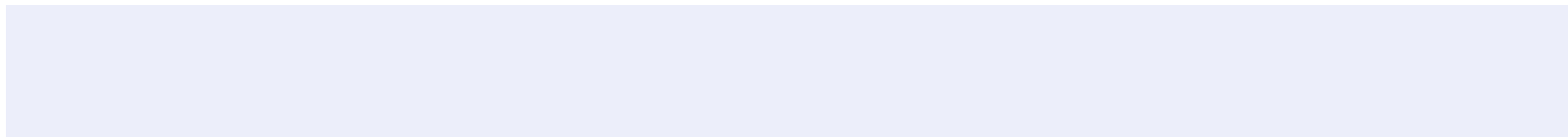
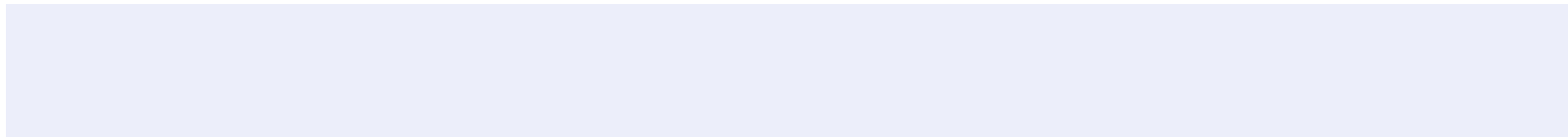
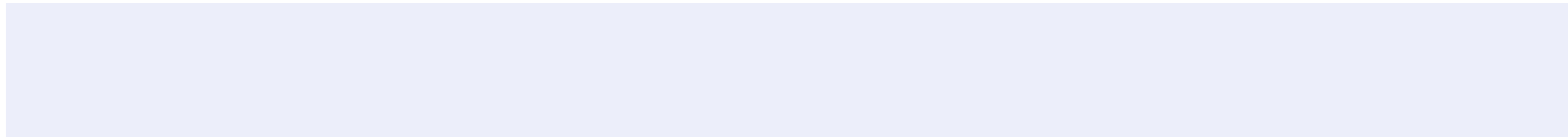
Division for Aging Services of Nevada	(702) 486-3545
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Office for the Aging of New York State	(518) 408-1469
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Department of Aging of Ohio - Elder Rights Unit	(614) 466-1221
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nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

(701) 328-3480

nursing home

Based on Helpful Contacts - Agency List By Topic

(800) 451-8693

(800) 942-7830

(800) 442-5640

(877) 582-6995

(800) 432-2080

(800) 342-9871

(800) 282-1206

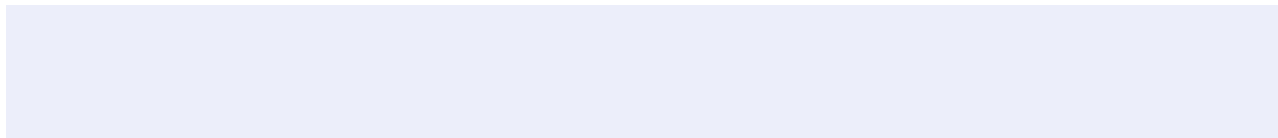
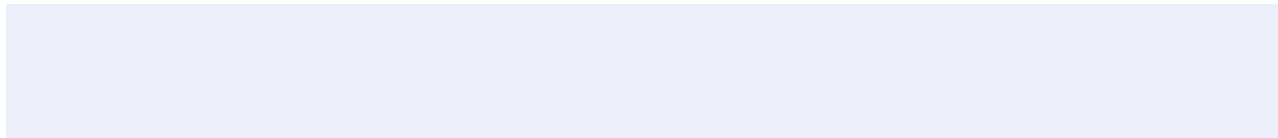
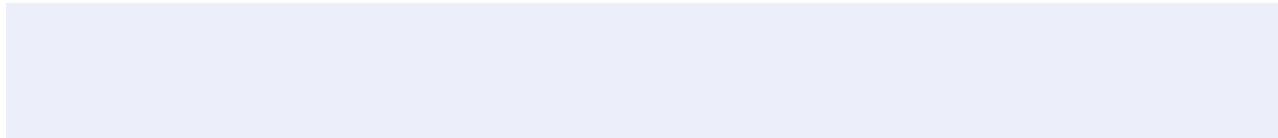
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

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nursing home

Based on Helpful Contacts - Agency List By Topic

Debbie.Brantley@ncmail.net

jehrhardt@nd.gov

ltombudsman@dhhs.ne.gov

oltco@dhhs.state.nh.us

dascc@aging.nv.gov

mark.miller@ofa.state.ny.us

nursing home

Based on Helpful Contacts - Agency List By Topic

<http://www.dhhs.state.nc.us/aging>

<http://www.carechoice.nd.gov>

<http://www.dhhs.ne.gov/medicaid>

<http://www.dhhs.state.nh.us>

<http://www.state.nj.us/publicadvocate/seniors/elder/>

<http://www.nmaging.state.nm.us>

<http://www.aging.state.nv.us/>

<http://www.ltcombudsman.ny.gov/>

<http://www.goldenbuckeye.com>

nursing home

Based on Helpful Contacts - Agency List By Topic

OK	Oklahoma	Quality of Care/Complaints
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OR	Oregon	Quality of Care/Complaints
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PA	Pennsylvania	Quality of Care/Complaints
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PR	Puerto Rico	Quality of Care/Complaints
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VI	Virgin Islands	Quality of Care/Complaints
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RI	Rhode Island	Quality of Care/Complaints
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SC	South Carolina	Quality of Care/Complaints
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SD	South Dakota	Quality of Care/Complaints
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nursing home

Based on Helpful Contacts - Agency List By Topic

resolving problems between nursing homes and residents or their families.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families. Ombudsman

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Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families. Ombudsman

nursing home

Based on Helpful Contacts - Agency List By Topic

Long Term Care Ombudsman of Oklahoma	(405) 521-6734
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Long Term Care Ombudsman of Oregon	(503) 378-6533
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Department of Aging of Pennsylvania	(717) 783-1550
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Ombudsman of Puerto Rico	(787) 725-1515
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Ombudsman of Puerto Rico	(787) 725-1515
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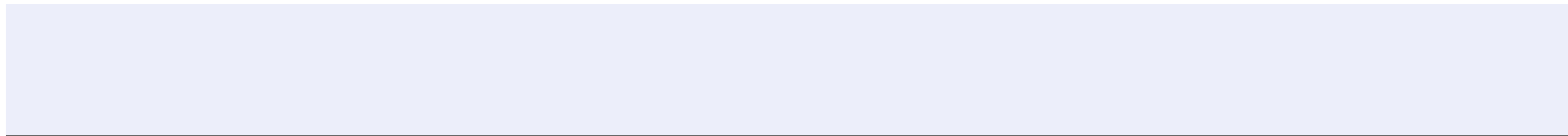
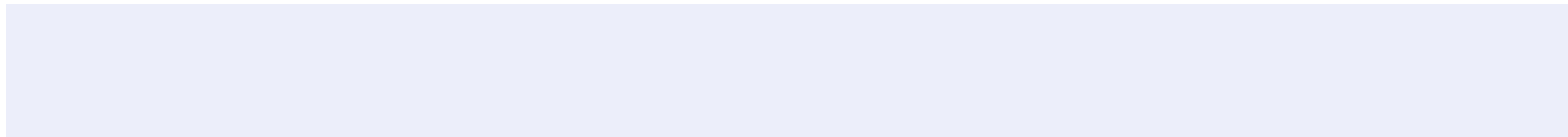
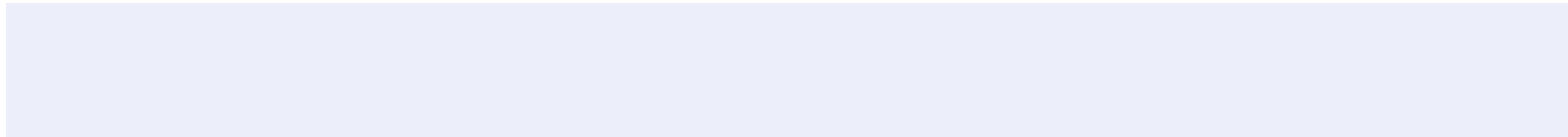
The Alliance for Better Long Term Care	(401) 785-3340
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(I-CARE) Insurance Counseling Assistance and Referrals for Elders	(803) 734-9900
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Senior Health Information & Insurance Education (SHIINE)	(605) 773-3656
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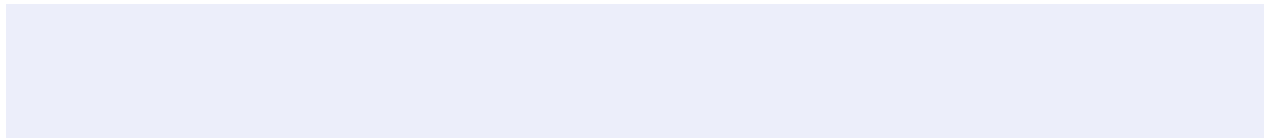
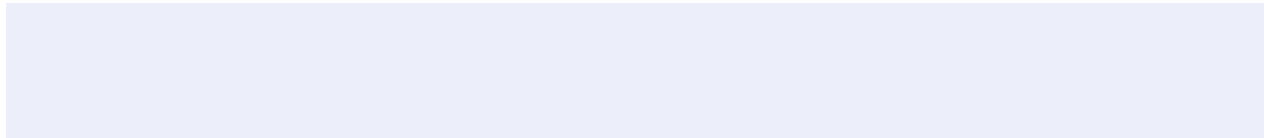
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

(800) 211-2116

(800) 522-2602

(800) 981-6015

(800) 981-6015

(800) 868-9095

(866) 854-5465

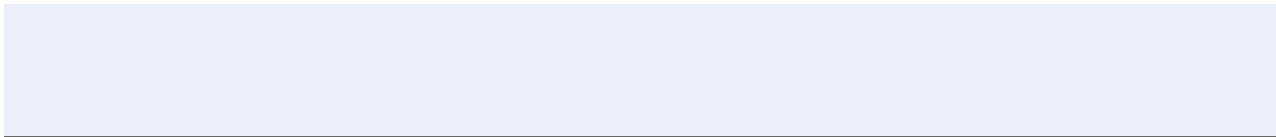
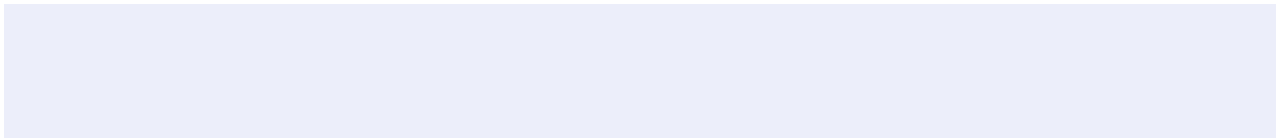
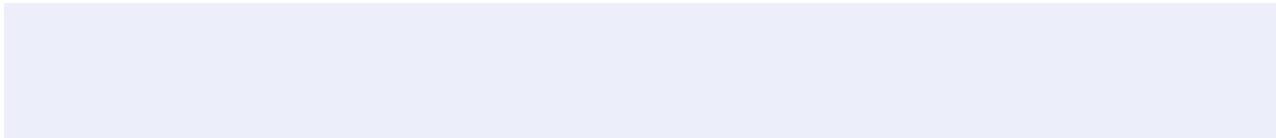
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

ltco.contract@state.or.us

stateomb@alliancebltc.org

marilyn.kinsman@state.sd.us

nursing home

Based on Helpful Contacts - Agency List By Topic

<http://www.okdhs.org>

<http://www.oregon.gov/LTCO/index.shtml>

<http://www.aging.state.pa.us/>

<http://www.aging.sc.gov>

<http://www.dss.sd.gov>

nursing home

Based on Helpful Contacts - Agency List By Topic

TN	Tennessee	Quality of Care/Complaints
TX	Texas	Quality of Care/Complaints
VA	Virginia	Quality of Care/Complaints
VT	Vermont	Quality of Care/Complaints
WA	Washington	Quality of Care/Complaints
WI	Wisconsin	Quality of Care/Complaints
WV	West Virginia	Quality of Care/Complaints
WY	Wyoming	Quality of Care/Complaints

nursing home

Based on Helpful Contacts - Agency List By Topic

residents or their families.

Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.	Ombudsman
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nursing home

Based on Helpful Contacts - Agency List By Topic

Commission on Aging and Disability of Tennessee	(615) 741-2056
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Long Term Care Ombudsman of Texas	(512) 438-4265
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Association of Area Agencies on Aging of Virginia	(804) 644-2804
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Vermont Long Term Care Ombudsman Project	(802) 863-5620
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Long Term Care Ombudsman of Washington	(253) 838-6810
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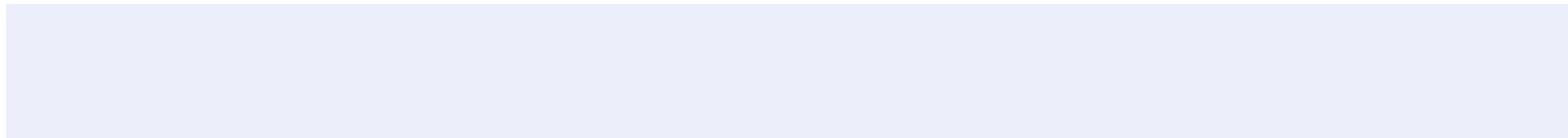
Board of Aging and Long Term Care of Wisconsin	(608) 246-7012
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West Virginia State Health Insurance Assistance Program (WV SHIP)	(304) 558-3317
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Senior Citizens Long Term Care of Wyoming - Ombudsman	(307) 322-5553
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nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

(615) 532-3893

nursing home

Based on Helpful Contacts - Agency List By Topic

(877) 236-0013

(800) 252-2412

(800) 938-8885

(800) 889-2047

(800) 562-6028

(800) 815-0015

(877) 987-4463

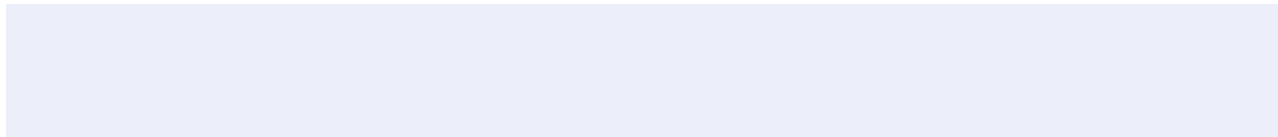
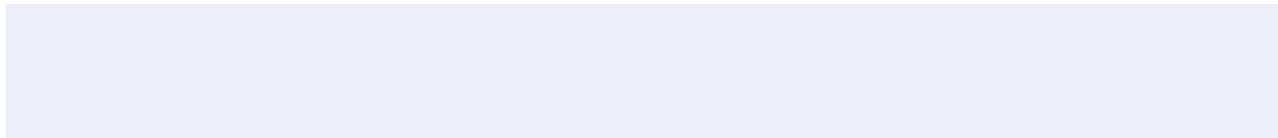
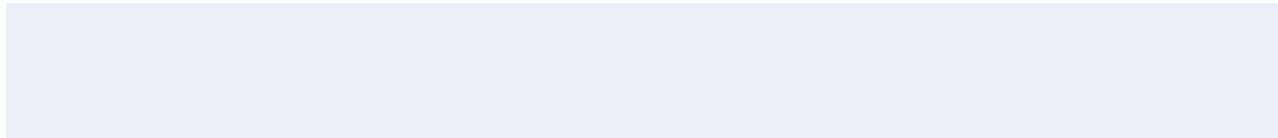
nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic



nursing home

Based on Helpful Contacts - Agency List By Topic

awheeler@mail.state.tn.us

mail@dads.state.tx.us

info@thev4a.org

tempburlington@vhegalaid.org

lrcop@multi-servicecenter.com

boaltc@lrc.state.wi.us

mmeeks@wvseniorservices.gov

nursing home

Based on Helpful Contacts - Agency List By Topic

<http://www.state.tn.us/comaging>

<http://www.dads.state.tx.us>

<http://www.vaaaa.org>

<http://www.vtlawhelp.org>

<http://www.ltcop.org>

<http://www.longtermcare.state.wi.us>

<http://www.wvship.org>

<http://www.wyomingseniors.com/ombudsman.htm>

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Based on Helpful Contacts - Agency List By Topic

NC	North Carolina	Quality of Care/Complaints
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AK	Alaska	Quality of Care/Complaints
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AL	Alabama	Quality of Care/Complaints
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AR	Arkansas	Quality of Care/Complaints
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AZ	Arizona	Quality of Care/Complaints
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Based on Helpful Contacts - Agency List By Topic

Complaints about the quality of care in dialysis facilities.	ESRD State Survey Agency
Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency
Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency
Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency
Where to submit a complaint about the quality of life or quality of care inside a nursing home.	Nursing Home State Survey Agency

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Based on Helpful Contacts - Agency List By Topic

Division of Health Service Regulation-Nursing Home Licensure and Certification	(919) 855-4500
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DHSS of Alaska - DMA Health Facilities Licensing and Certification	(907) 334-2483
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Alabama Department of Public Health	(334) 206-5111
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Department of Human Services of Arkansas - Office of Long Term Care	(501) 682-8425
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Department of Health Services of Arizona - Assurance and Licensure Division of Long Term Care	(602) 364-2690
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Based on Helpful Contacts - Agency List By Topic



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Based on Helpful Contacts - Agency List By Topic

(800) 624-3004

(888) 387-9387

(800) 356-9596

(800) 582-4887

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Based on Helpful Contacts - Agency List By Topic



Complaint line

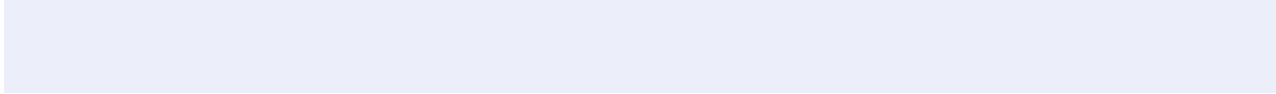


Complaint Hotline



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Based on Helpful Contacts - Agency List By Topic



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Based on Helpful Contacts - Agency List By Topic

dhsr.webmaster@ncmail.net

(800) 482-8988

carol.shockley@ar.gov

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Based on Helpful Contacts - Agency List By Topic

<http://www.ncdhhs.gov/dhsr>

<http://www.hss.state.ak.us>

<http://www.adph.org>

<http://www.medicaid.state.ar.us/internet/solution/general/units/oltc/index.aspx>

<http://www.azdhs.gov>